Liybov Shupik

Business Analyst / Technical Writer

PERSONAL INFO

+38 (067) 379 41 88,

felite562@gmail.com,

felite562.github.io,

Kyiv

Skills

Confluence/Jira, Slack, Trello;

Mockups, Balsamiq

Draw.io, Mictosoft Visio;

UML, BPMN;

Google Workspace (G Suite),

MS Office;

Google Analytics, Adwords;

Photoshop, CorelDraw;

OOP, Java Core,

Android Studio,

MySQL, SQLite,

cms (wordpress, joomla,

opencart, birtix),

html, css;

LANGUAGES

English - B2 Upper Intermediate,
https://www.efset.org/cert/ASEBb1

Ukraine – native speaker

Russian – native speaker

EXPERIENCE

C 09.2020

BUSINESS ANALYST / TECHNICAL WRITER
Alpha Bots, Kyiv
- Eliciting, elaborating and documenting business/functional requirements,
- Writing user stories, terms of reference
- Writing chatbot dialogues, user manuals
- Communication with developers, participation in the formation of the Backlog;
- Developing UI mockups

09.2019-08.2020

TECHNICAL WRITER, WEB DEVELOPER
Molfarka.com, Kyiv
- Web development (cms: wordpress, joomla, opencart);
- UI Prototyping,
- Development of commercial proposals, briefs, terms of reference

03.2014-09.2019

WEB ANALYST, WEB DEVELOPER, CONTENT-MANAGER
Liqberry, Kyiv
- Web development
- Create and publish engaging content
- Analytics of website traffic (Google Analytics)

01.2010-03.2013

HEAD OF MARKETING AND IT DEPARTMENT
Alkomprof Group, Saint-Petersburg
Digital Marketing manager-January-July 2010
Since August 2010 -Head of department

Education

2018-2020

STATE UNIVERSITY OF TELECOMMUNICATIONS
Master's degree in Software Engineering

2015-2018

PROFESSIONAL TRAININGS:
Kiev National University of Civil Engineering and Architecture, Java/Android developer (2018, 3 months),
web-academy, Android App Development (2017, 3 months),
javarush (2016, 1 year)

Google Adwords&Analytics (2017, 1 month)

University "KROK", Project management (2015, 2 months)

2000-2005

NATIONAL TECHNICAL UNIVERSITY OF UKRAINE "KPI"
Master's degree in marketing